

**SITRIN HEALTH CARE CENTER, INC. – VISITATION EXPECTATION/FACT SHEET**  
**REVISED - EFFECTIVE 9/24/2020**

**(Please note that the items below are guidelines that we MUST follow based on the Health Advisory: Skilled Nursing Facility Visitation, dated September 17, 2020, from the New York State Department of Health)**

- ❖ Visitation hours will be Monday through Friday beginning at 1 p.m. and concluding at 4:30 p.m. Visits must be scheduled by making reservations through the Health Care Center receptionist. Reservations can be made by calling 315-737-2334 or sending an email to [visitation@sitrin.com](mailto:visitation@sitrin.com) . No unscheduled visits will be permitted.
- ❖ **Visitors must present a verified negative COVID-19 test result within the last seven (7) days of the scheduled visit. Visitation will be refused if the individual fails to present the negative test result. These test results must be presented EVERY time you visit which means you will be required to retest every seven (7) days to be in compliance with the directive.**
- ❖ The visitor understands that every resident in the house/on the unit will have an opportunity to have an initial visit occur before a second visit will be scheduled.
- ❖ Visitation will be **limited** to outdoor areas, weather permitting. The facility has the right at any time to cancel the scheduled visits based on inclement weather.
- ❖ Under no circumstances will visitation be permitted in the house or in the building unless the resident has been deemed end-of-life (EOL) by the facility physician(s).
- ❖ Visitation includes but is not limited to family members, loved ones, and representatives from the long-term care ombudsman program (LTCOP). **NO PETS WILL BE ALLOWED DURING VISITATION.**
- ❖ Visits will be 20 minutes in length, allowing staff 10 minutes to clean the visiting area using an approved EPA disinfectant prior to the next visit.
- ❖ Each resident will be allowed **only** two visitors during each visit.
- ❖ Visitors under the age of 18 must be accompanied by an adult 18 years of age or older.
- ❖ Visitors are screened for signs and symptoms of COVID-19 prior to resident access. Screening will occur at the Community Center for anyone visiting residents in the long-term care houses, and outside the front entrance to the main building for anyone visiting residents on the inpatient rehab or neuro units. Visitors should arrive 10-15 minutes prior to their scheduled visit time in order to complete the screening process and paperwork requirements.
- ❖ Screening shall consist of both temperature checks and asking screening questions to determine potential exposure to COVID-19 which shall include questions regarding international travel or travel to other states designated under the Governor’s travel advisory. Each visitor **MUST** complete the Visitor Questionnaire in it’s entirety (including the contact tracing requirements) and be approved for visitation. Visitation will be refused if the individual(s) exhibits any COVID-19 symptoms or does not pass the screening questions.
- ❖ The visitor must utilize the alcohol-based hand rub, consisting of at least 60 percent (60%) alcohol, provided by the facility during the screening process. The visitor must demonstrate proper use of the alcohol rub to the Screener.
- ❖ Once approved for visitation, visitors will be given a sticker that must be worn at all times during the visit.

**CHARLES T. SITRIN HEALTH CARE CENTER, INC.**

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Dept. Responsible: Safety

( ) New Page

Effective: Revised 09/18/2020

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**Revised – Effective 9/24/2020**

**Page 2 of 2**

- ❖ For the inpatient rehab and neuro units at the main building: Visitation will occur outside the main entrance to the Health Care Center. There will be a maximum of 5 residents who will be permitted to have visitors at the same time. Staff will bring your resident outside of the front entrance to the designated visiting area. Benches will be numbered and you will be assigned to a bench for your visit. Please utilize ground/floor markings for placement of your resident's wheelchair to assure that you are following social distancing delineations. Once your visitation is over, staff will take your resident back inside and to their unit.
- ❖ For the long term care houses: Visitation will occur outside each individual house where your resident resides. Staff will bring your resident outside to the designated visiting area. You will utilize the bench outside the house entrance to visit. Please utilize ground/floor markings for placement of your resident's wheelchair to assure that you are following social distancing delineations. Once your visitation is over, staff will take your resident back inside the house.
- ❖ Visitors must wear a face mask or face covering which covers both the nose and mouth at all times while on the premises of the Health Care Center and during the duration of the visit. If the visitor does not have a facemask, one will be provided by the Health Care Center.
- ❖ Visitors must maintain social distancing of at least six (6) feet at all times.
- ❖ There will be no physical touching between the resident and the visitor during the visit, this includes hugging, kissing, hand holding, etc.
- ❖ Staff is required to monitor the visitation process. It is expected that the visitors will respectfully comply with any requests made from the "Monitor-in-Charge, including leaving promptly when the timed visit is completed. If any visitor fails to adhere to these rules/protocols, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.
- ❖ Any COVID-19 positive residents, residents with COVID-19 signs or symptoms, and residents in a 14-day quarantine or observation period are not eligible for visits until cleared by the physician.
- ❖ The facility is required to suspend visitation for 14-days effective immediately if and when there is a COVID-19 positive resident and/or employee on campus. Families will be notified of this via the website, email, and telephone communication.
- ❖ For the safety of our residents and staff, please do not come to visit if you are sick.
- ❖ Please do not bring drop-off items with you when you visit. We will be following the same drop-off policy as we have been; however, we will be changing the times of drop-offs **FROM** Monday-Friday 10am to 2pm **TO** Monday-Friday 9am to 1pm effective Wednesday, September 9, 2020. Food items can still be delivered on Tuesday and Thursdays but must be dropped off from 9am to 1pm as well.

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