

**SITRIN HEALTH CARE CENTER, INC. – VISITATION EXPECTATION/FACT SHEET**  
**REVISED - EFFECTIVE 04/16/2021**

- ❖ Visitation hours will be Monday through Friday beginning at 10:00 a.m. and concluding at 7:00 p.m and Saturday and Sundays from 10:00 a.m. and concluding at 5:00 p.m. Visits will be one hour in length and **must** be scheduled by making reservations through the Health Care Center receptionist. Reservations can be made by calling 315-737-2334 or sending an email to [visitation@sitrin.com](mailto:visitation@sitrin.com) . No unscheduled visits will be permitted.
- ❖ Visitation will occur in the resident’s room. If the family would like to visit outside at one of our outside visitor stations, please indicate that to the receptionist when scheduling your appointment.
- ❖ Visitors are asked to limit their movement within the facility/house to the resident’s room, i.e. please do not move throughout the house to the living/dining room area, kitchen, hallways, etc.
- ❖ Each resident will be allowed **only** two visitors during each visit.
- ❖ Visitors under the age of 16 must be accompanied by an adult 18 years of age or older.
- ❖ Visitors are screened for signs and symptoms of COVID-19 prior to resident access. **ALL screening will occur at the front entrance to the main building for anyone who is visiting regardless of where the resident resides.** Visitors should arrive 15 minutes prior to their scheduled visit time in order to complete the screening process and paperwork requirements.
- ❖ Screening shall consist of a temperature check and as well as answering screening questions to determine potential exposure to COVID-19 which shall include questions regarding international travel. Each visitor **MUST** complete the Visitor Questionnaire in its entirety (including the contact tracing requirements) **EACH** time they visit and be approved for visitation. Visitation will be refused if the individual(s) exhibits any COVID-19 symptoms or does not pass the screening questions.
- ❖ The visitor must utilize the alcohol-based hand rub, consisting of at least 60 percent (60%) alcohol, provided by the facility during the screening process. The visitor must demonstrate proper use of the alcohol rub to the Screener.
- ❖ Visitors must wear a facemask which covers both the nose and mouth at all times while on the premises of the Health Care Center and during the duration of the visit. If the visitor does not have a facemask, one will be provided by the Health Care Center. Bandanas or similar coverings are not considered a sufficient facemask and will not be permitted to be utilized.
- ❖ If the resident is **FULLY** vaccinated, they can choose to have close contact (including touch) with their visitor(s). Residents will be required to wear a well-fitting face mask during any visit that involves touch. However, all visitors are required to physically distance themselves from other residents and staff in the facility. Fully vaccinated is defined as: a person who is equal to or greater than two (2) weeks following receipt of the second dose in a two (2) dose series, or equal to or greater than two (2) weeks following receipt of one dose of a single-dose vaccine, per the CDC’s Public Health Recommendations for vaccinated persons.
- ❖ Visitors must be social distanced by 6 (six) feet from the resident if your resident has **NOT** been fully vaccinated. Please note that it does **NOT** matter if you, as the visitor, is **FULLY** vaccinated; if your resident has declined the vaccine, has not completed all of their required doses or is not two weeks or greater after the final dose of the vaccine, there is **NO TOUCH** during the visit. In addition, the visitor must follow the applicable floor markings in the resident room to cue social distancing delineations.

**CHARLES T. SITRIN HEALTH CARE CENTER, INC.**

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- ❖ Visitors will receive a visitor sticker upon completion of the screening process. You will receive a color based on whether your resident meets the FULLY vaccinated requirements. Green stickers will be for FULLY vaccinated residents meaning that you can have close contact. Yellow stickers will indicate that there is NO touch or close contact involved during the visit.
- ❖ Visits will include privacy, however, staff will be observing visitors to assure that they are following core principles of infection control protocols, (i.e. wearing facemasks, social distancing with other residents, staff members, and visitors, social distancing with their own resident if resident is not fully vaccinated, staying in resident room during visit). If you do not comply with these infection control protocols, you will receive one final warning. The next time there is non-compliance, you will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.
- ❖ Visitors are expected to review and adhere to signage that is posted throughout the facility/houses in regard to infection control practices. Please also follow any directional floor markings to help control foot traffic.
- ❖ Any COVID-19 positive residents, residents with COVID-19 signs or symptoms, and residents in a 14-day quarantine or observation period are not eligible for visits until cleared by the physician.
- ❖ If a visit is occurring during a meal, the facility is requesting that the resident eat their meal in their room during that visit and not in the dining room as communal dining will be placed on strict social distancing protocols.
- ❖ COVID-19 rapid testing is available for our visitors on our campus. This testing is NOT a requirement of visiting. If you want to be rapid tested, please inform the receptionist of that when you schedule your visit.
- ❖ In the event that there is a new case of COVID-19 among residents or staff identified, the nursing home needs to immediately begin outbreak testing and suspend ALL visitation until at least one round of facility-wide testing is completed and results obtained. Families will be notified of this via the website, email, and telephone communication.
- ❖ For the safety of our residents and staff, please do not come to visit if you are sick.
- ❖ Please do not bring any food or drink for consumption during the visit for either yourself or your resident as facemasks must be on during the entire visit.

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