

Visitation Policy – COVID-19

Policy:

Cedarbrook Village will in accordance to the most recent state guidance, comply with all state and federal regulations for visitation during the COVID-19 state declared public health emergency. Visitation is limited, and includes but is not limited to family members, loved ones, and representatives from the long-term care ombudsman program (LTCOP). Cedarbrook Village must ensure that no more than 10 percent (10%) of residents shall have visitors at any one time. Only one visitor will be allowed per resident at any one time.

Visitation hours are by appointment only. A copy of Cedarbrook Village's formal COVID-19 Visitation Plan is posted on the Cedarbrookvillage.org website, Facebook private members-only group, and broadcasted via email, if available.

This policy will be posted to provide visitors with clear guidelines for visiting and to announce if and when visitation is paused due to any incidents of residents and/or staff with a confirmed or suspected case of positive COVID-19.

Par levels of PPE will be adjusted by the Vice President of Assisted Living based on visitor use of PPE.

Current COVID-19 positive residents, residents with COVID-19 signs or symptoms, and residents in a 14-day quarantine or observation period are not eligible for visits.

The COVID-19 Visitation Team consists of the facility Vice President/Administrator, Enriched Housing Case Manager, RN Case Manager, Life Enrichment & Recreation Manager, Dining Operations Manager, Office Coordinator, and Enriched Housing LPN. The team will be responsible to review this policy at a minimum of quarterly, and as needed, report concerns to the operator and Quality Assurance Quality Improvement Committee.

Procedure:

- Prior to visitation, all visitors are screened for signs and symptoms of COVID-19 prior to resident access, and visitation will be refused if the individual(s) exhibits any COVID-19 symptoms or does not pass the screening questions.
- Screening shall consist of both temperature checks and asking screening questions to determine potential exposure to COVID-19, which shall include questions regarding international travel or travel to other states designated under the Commissioner's travel advisory.
- Visitors will be encouraged to complete COVID-19 testing whenever possible prior to visitation.

Screening of Visitors:

Documentation must include the following for each visitor to Cedarbrook Village:

- First and last name of the visitor;

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- Physical (street) address of the visitor;
- Daytime and evening telephone number;
- Date and time of visit;
- Email address, if available.
(Refer to COVID-19 Visitor Questionnaire)
- Visitors under the age of 18 must be accompanied by an adult 18 years of age or older as outlined in the Rules of the Residence.

During Visits:

- During the COVID-19 state declared public health emergency, visitation is strictly prohibited in resident apartments or common areas with the exception of residents receiving end-of-life care.
- Visitation will be limited to outdoor areas, weather permitting.
- Visitors must wear a face mask or face covering which covers both the nose and mouth at all times when on the premises of Cedarbrook Village. Cloth face masks are not permitted. Visitors will be provided a disposable facemask at each visit by Cedarbrook staff.
- Visitors must maintain social distancing at all times following any posted signs or instructions.
- Cedarbrook staff will provide cues to residents and instruct family upon entry of all signage regarding facemask utilization and hand hygiene practices, and applicable floor markings to cue social distancing delineations.
- Cedarbrook will provide alcohol-based hand rub, consisting of at least 60 percent (60%) alcohol, to residents, visitors, and representatives of the long-term care ombudsman prior to visiting the residents. Rub hands together using friction following posted guidance.
- Under certain limited circumstances as approved by the Vice President of Assisted Living Services or Case Manager, visitation may be inside.
- For inclement weather, the facility Parlor is the designated visitor area. This area is well-ventilated, offers enough space for no more than 2 individuals (resident and visitor) at a time, and allows good social distancing. Both individuals will be required to wear a facemask provided by Cedarbrook Village.
- All Cedarbrook staff are required to monitor the visitation process. If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.

After Visitation:

- Staff assigned to monitor visitation will ensure designated areas where visitors and residents meet are appropriate disinfected between visitations using an approved EPA-approved disinfectant.

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Leave of Absence(s) during state/national declared emergencies:

It is the position of Cedarbrook Village, Inc. to honor each resident's rights while preserving the safety and wellbeing of all residents, staff, and visitors during a state/national declared emergency, such as the COVID-19 pandemic. Residents who choose to leave the facility with family/representatives on leave of absence (LOA) for visitation or other non-medical related outings will be requested to forego group activities and congregate dining for a period of 14 days. They will be encouraged to wear appropriate PPE when exiting apartment and practice good hand washing. The facility will encourage residents to test for COVID-19 on or after 8 days have passed from the date they returned from LOA. If the facility receives a negative result before the 14th day, the resident may again resume group activities and congregate dining programs if the resident agrees to and continues to demonstrates good hand hygiene, social distancing, and mask use. Residents who decline COVID-19 testing will be requested to continue to forego group activities and congregate dining for the full 14-day period.

Questions can be directed to:

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